MILLSAP WATER SUPPLY CORP.

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PUBLIC NOTICE TO CUSTOMERS/CONSUMERS INITIATION OF WATER CONSERVATION AND DROUGHT CONTINGENCY - STAGE II

From the City of Mineral Wells: As the drought conditions advance throughout the State of Texas and in a continued effort to better prepare us for potential severe drought conditions, the City of Mineral Wells will initiate STAGE II Water Use Restrictions of their Water Conservation and Drought Contingency Plan as of **April 1, 2023**.

In response to this, the surrounding water supply corporations and other wholesale customers of the City of Mineral Wells will be implementing **Stage II Water Use Restrictions** of their Drought Contingency Plans effective **April 1, 2023**, in addition to other requirements.

What it means for Millsap Water Supply members and customers: According to Millsap Water Supply Corporation Drought Contingency Plan and in cooperation and agreement with the City of Mineral Wells, our system is expected to initiate mandatory conservation measures and to reduce our water usage by 25%. Thus, Millsap Water Supply Corporation, is implementing Stage II of the Water Conservation and Drought Contingency Plan beginning April 1, 2023, and going forward and will remain in effect until further notice. Millsap WSC is Initiating mandatory water conservation measures in addition to other requirements. These measures are intended to prohibit non-essential water use. All members/customers are expected to comply with these reductions and comply with the posted restrictions.

The water conservation measures to be implemented are as follows:

No outside water use permitted.

- This means that draining, filling/refilling or topping off of swimming pools will not be permitted.
- This means that landscape watering using irrigation systems, sprinklers or hand watering of landscape, shrubs, gardens, and grass <u>will not be permitted</u>.

The only outside water use exception is for animals.

Construction projects shall use reuse water.

Businesses requiring water as a basic function of the business, such as nurseries, commercial car washes, laundromats, high-pressure water cleaning services, etc., will obtain written permission from the MWSC Board of Directors for intended water use.

Commercial uses not listed will be controlled to the extent directed by the MWSC Board of Directors.

These water use restrictions will begin April 1, 2023 and going forward and will remain in effect until further notice.

Please be advised that violations may result in:

- 1. First violation: The customer will be notified by written notice in the form of 'Customer Notice of Violation' of their specific violation. This notice will be attached to customer's door or gate.
- 2. Subsequent violations:
 - a. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less.
 - b. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.

The normal reconnect fee of the utility will apply for restoration of service each time.

An information center on ways to help reduce water consumption is located at the corporation office at the address listed above. The contact persons for information are Matt Souders and Dawne Steen. A copy of the Water Conservation and Drought Contingency Plan is available at the Information Center as listed above.

Your cooperation in this effort is greatly appreciated. If you have questions or if we can be of any assistance, please do not hesitate to contact the corporation's office at the number listed above from 9 AM to 1 PM Monday through Friday, excluding holidays.

Millsap Water Supply Corporation Board of Directors