

# MILLSAP WATER SUPPLY CORP.

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## PUBLIC NOTICE TO CUSTOMERS/CONSUMERS INITIATION OF WATER CONSERVATION AND DROUGHT CONTINGENCY - STAGE 1

As you are aware the State of Texas has experienced an unprecedented drought so far this year. As the summer heat and drought condition progress throughout the State of Texas and in an effort to better prepare us for potential severe drought conditions, the City of Mineral Wells has amended its Water Conservation and Drought Contingency Plan. In response to this, the City of Mineral Wells, surrounding water supply corporations and other wholesale customers of the City of Mineral Wells will be implementing **Stage1 Water Use Restrictions** of their Drought Contingency Plans, in addition to other requirements.

The Millsap Water Supply Corporation, in cooperation and per our agreement with the City of Mineral Wells, is implementing Stage 1 of the Water Conservation and Drought Contingency Plan beginning **July 1, 2022**, and going forward and will remain in effect until further notice.

**The water conservation measures to be implemented are as follows:**

**Initiate additional voluntary conservation measures, where possible.**

**Unattended landscape watering and maintaining swimming pool levels will be permitted one (1) day per week, per the below schedule. This will not be permitted between the hours of 10:00 a.m. and 6:00 p.m.**

- **Odd Addresses – on Saturday subject to time of day restrictions noted above**
- **Even Addresses – on Sunday subject to time of day restrictions noted above**

**Hand watering of landscape, shrubs, gardens, and grass is permissible on any day, and is subject to time of day restrictions noted above.**

**All other non-essential outside use will be permitted on any day of the week and is subject to time of day restrictions noted above. Non-essential outdoor water use is defined as washing windows, siding, eaves/roofs, driveways, streets, curbs/gutters, parking lots, and non-commercial vehicle washing.**

**Draining and refilling of swimming pools will not be allowed.**

These water use restrictions will begin **July 1, 2022** and going forward and will remain in effect until further notice.

Please be advised that **violations may result in:**

1. First violation: The customer will be notified by written notice in the form of 'Customer Notice of Violation' of their specific violation. This notice will be attached to customer's door or gate.
2. Subsequent violations:
  - a. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less.
  - b. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.

The normal reconnect fee of the utility will apply for restoration of service each time.

An information center on ways to help reduce water consumption is located at the corporation office at the address listed above. The contact persons for information are Matt Souders and Dawne Steen. A copy of the Water Conservation and Drought Contingency Plan is available at the Information Center as listed above.

Your cooperation in this effort is greatly appreciated. If you have questions or if we can be of any assistance, please do not hesitate to contact the corporation's office at the number listed above from 9 AM to 1 PM Monday through Friday, excluding holidays.

Millsap Water Supply Corporation  
Board of Directors